SDS™

Softthinks Deployment Suite™

Computer Support Solution

(1) Device reset (through static images with partitions extented), Wipe and Hardware diagnostics only.
    Excluding APFS volumes
(2) Device reset (through static images without partitions resizing), Wipe and Hardware diagnostics only.
    Support depends on Linux distribution and disk layout.

To start working with **SDS** please go to:

www.softthinks.com

COMPUTER REFURBISHERS

TAKE 5 MINUTES TO DISCOVER HOW TO :

• Increase the efficiency of your technicians up to 95%

• Significantly Reduce your Return rate

• Implement an Automated and Reliable Process

• Fully Integrate with your Database or ERP

• Customize and Retrieve Reports from the Cloud

SDS™
Softthinks Deployment Suite™

Current Computer Support processes are often labor intensive, repetitive and can generate untracked human errors.

Meanwhile, labor costs often prevent the hiring of PC experts to run these processes.

SDS is an All-In-One, Automated and Adaptive Refurbishing Solution that will help computer refurbishers to streamline their processes, reduce their operating costs, and improve their reporting capability.

• Customizable Processes

Listening to your needs, the Softthinks team will be able to create a customized process based on the SDS modules.

Instead of employing both manual actions and semi-automation, the SDS processes are one-touch integrated flows to perform all required tasks to streamline your activity.

Reliably and consistently, with little training, your technicians will be guided through a few brief screens to select all actions to be performed.

• Greatly Reduce Your Operating Costs

Example of the benefits delivered:

Customer Experience	Without SDS	With SDS
Technician intervention time per unit*	29 min	2 min
Total process time per unit**	450 min	180 min

*Average times based on actual customer results and rounded to nearest minute.
**Times are based on a complete process which includes Auditing, Diagnostics, Wiping and Imaging.

• Improve Reporting & Process Management Control

SDS logs every step of the process. For example, the Auditing of the Hardware, Diagnostics, Data Sanitization, and Imaging results are recorded in real-time to an open SQL database that can be integrated with your ERP or WPS System. Not only will you be able to track possible issues in your activity; you will also be able to increase the personal accountability of your employees.

SDS Dashboard allows you to view all refurbishing activity from any of your sites in real-time or specified time frames. Reports can be generated in XLS and PDF Format.

• Remain compliant with your quality standard

The Full Version of SDS is completely scalable. You will be able to simultaneously process as many computers as you want without volume restrictions.

SoftThinks Data Sanitization Module received the ADISA Certification in 2015 and 2018 including the NIST 800-88 protocol.

For all of these reasons, Softthinks customers have selected SDS as their preferred refurbishing solution to process all of their Windows, MAC and Linux devices.

SDS has significantly increased the number of devices a technician can process and greatly decreased the time a technician spends on each device.

■ SDS modules available for customization:

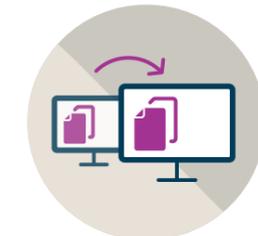**Hardware Inventory**

Data Sanitization

Image Creation & Deployment

Traceability Reporting & Analytics

System Diagnostic & Repair

Backup, Recovery & Migration

■ About us

Softthinks reduces computer support, manufacturing & refurbishing costs since 2000.

Softthinks' solutions are adopted by major computer OEM, Retailers and Refurbishers.

We aim at improving the life of millions of users who deserve reliable computers, protection for their personal data & business continuity, while constantly streamlining and improving computer maintenance.

Major industry leaders are already working with us: Dell, Best Buy, Darty, Auchan and many more.

■ For more information please go to www.softthinks.com or contact our sales team.

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